

DOCLINE® UPDATE
FEEDBACK from NAHSL 2001 Conference

Introduction

- Jay (Daly) provided an update on *QuickDOC*®, noting that a lot can happen “in two weeks.”
- Ralph (Arcari) provided an update on *EFTS*® and mentioned plans to expand program nationally.
- Mark (Goldstein) and Joanne (Jahr), DOCLINE/Network Coordinators for Regions 8 and 1, respectively, provided an update on the *DOCLINE*® system and solicited feedback from attendees.
- Attendee count: roughly 50.

Remarks

DOCLINE® Members

- **experiencing “time-out’s” or significant drops in response time mornings around 9:30 A.M.**
[*Note: contact NLM – might be a network infrastructure issue central to NLM.*]
- **inconsistent problem getting data in the Comments field within the LD section to stick –**
[*Note: inability to set default in Comments field might be a “glitch” – contact NLM.*]
- **too much scrolling within DOCLINE, particularly within DOCUSER® screens (e.g. up-down navigation, tabs, drop-down boxes, etc.)**
[*Note: pass along to NLM for upcoming DOCLINE Interface Review.*]
- **would like to scroll before receipting and printing, as well as printing from multiple locations**
[*Note: review on a case-by-case basis; additional LIBID’s may need to be assigned; for example Mercy Hospital in Portland, ME.*]
- **when is the Batch Update interface program to OCLC due for release?**
[*Note: latest word from NLM: program currently in testing phase – release expected soon.*]
- **BHSL record information should include BHSL # on front-end of record**
[*Note: BHSL # is important piece of information for ILL activity; noted for the future.*]
- **would like to be able to search favorite library groups (rather than LIBID’s) in filling ILL requests**
[*Note: good suggestion; pass along to NLM.*]

Remarks [cont'd]

DOCLINE® Coordinators

- **Mark:** Polled attendees on top choices for system reports development –
“Monthly Borrowing Fills by Institution and by Journal”
“Monthly Lending Fills by Institution and by Journal”
“Collection Development”
 - **Mark:** next major release for *DOCLINE* ® not expected for some time
 - **Mark:** membership drive will soon be launched; need to ensure DOCUSER® information is complete for entire NER membership – each member will be contacted individually by phone for data verification
 - **Joanne:** everyone should update their DOCUSER® record and make sure that the information is correct (*e.g.* new ways of accepting and sending requests electronically, *etc.*)
 - **Joanne:** members should use initial cap & lower case for entering record information rather storing information all in upper case
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